



ACCOMMODATION RULES

Eurasia Business Hotel**** is intended for temporary accommodation of citizens.

Eurasia Business Hotel **** working hours – 24/7.

Payment for accommodation in the Hotel is charged on daily basis. Valid room rates are quoted on the Hotel site www.eurasiahotel.ru and at the reception desk.

1. Check-out time is 12:00 a.m. of the local time.
2. Accommodation in the Hotel is charged in conformity with the check-out time, provisions of the present rules and valid room rates. If a stay in the Hotel is less than one day the Guest will be charged for one day irrespective of the check-out time. The Guests are registered for accommodation in the Hotel on terms of prepayment in the amount of not less than the daily room rate.
3. Payment for accommodation and other hotel services is accepted in cash and through non-cash transaction. The following bank cards are accepted: MasterCard Worldwide, VISA International, JCB International, Diners Club International, Cirrus-Maestro, AMEX, Pro100, MIR.
4. When the payment is made at the reception desk, the Guest will get a cashiers receipt and a standard-issue invoice. When being a representative of a legal entity the Guest can also get an Act of provided services. To get the Act the Guest is obliged to inform a receptionist before the payment. Act of provided services is issued on the basis of submitted company details and a power of attorney by the Hotel accounting department on working days between 9 a.m. and 5 p.m.
5. Check-in time is 2 p.m. of the local time.
6. Check-in before 2 p.m. is subjected to a rooms availability and as follows: guaranteed early check-in from 00:00 a.m. to 10 a.m. under a guaranteed advance booking or in case the rooms for check-in are available.
7. Hotel room is provided when a Guest submits his passport or another ID document issued according to the Russian law. Upon the Guest's consent with the actual Hotel rules and after his registration the contract for rendering hotel services is considered concluded.
8. For the safety of accommodated Guests visitors can access guest floors after being registered at the Hotel reception on the basis of their ID or if accompanied by the Guest. Accommodated Guests can access guest floors using their Accommodation Guest Card.
9. If an extra bed in the room is provided it is charged according to the actual price list approved by the Hotel administration. Accommodation of a child under 6 years old with or without an extra bed is free. Extra bed for children from 6 to 13 years old is charged according to the actual price list.
10. A Guest should vacate a room before the check-out time (12:00 a.m.). A later check-out as well as an earlier check-in is only possible if there is no valid booking for the room and thus there are vacant rooms of the required room type. If necessary and under the Guest's consent the Guest can be accommodated in a room of different room type which shall be paid according to the actual price list.
11. A later check-out is a subject of surcharge:
 - between 12 a.m. and 6 p.m. – 25% of the daily room rate;
 - between 6 p.m. and 12 p.m. –50% of the daily room rate;
 - after 12 p.m. – 100% of the daily room rate.

12. The following rules are applied for bookings with an earlier check-in:
 - between 00:00 a.m. and 2 p.m. – 100% of the daily room rate (guaranteed early check-in under booking for the day before the date of arrival);
 - between 00:00 a.m. and 6 a.m. – 50% of the daily room rate (subject to room availability);
 - between 6 a.m. and 10 a.m. – 25% of the daily room rate (subject to room availability);
 - between 10 a.m. and 2 p.m. – 10% of the daily room rate (subject to room availability)

13. The Hotel provides the following services to the accommodated Guests without extra charges:
 - to use all equipment in a room according to the room type;
 - to use the gym from 7 a.m. till 10 p.m.;
 - to use underground parking – for the Guests staying in rooms Comfort, Studio, Suite, Business Suite;
 - to visit to SPA Center – 1 hour per day from 10 a.m. till 10 p.m. (Turkish bath, Jacuzzi, sauna, shower of impressions, ice fountain) – for the Guests staying in rooms Comfort, Studio, Suite, Business Suite;
 - to use a mini-bar;
 - Wi-Fi internet up to 100 Mbps in all the hotel rooms and public areas;
 - wake-up call service;
 - boiled water, sewing kit, one set of ware and tableware;
 - to use an iron and ironing board;
 - rubber mat for bathroom;
 - to use of a medical first-aid set;
 - taxi order calls;
 - calls for Ambulance;
 - to use luggage room;
 - to use safe deposit box for storage of values;
 - correspondence delivery;
 - additional toilet accessories and bedding if requested;
 - Hotel interiors for photo shoots.

14. Smoking is strictly forbidden in guest rooms and the entire hotel building (under the Federal Law #15 of 23.02.2013). Should any Guest smoke in the room, he shall pay for an extra general anti-tobacco room cleaning (including washing of curtains, bed covers, furniture covers and ozonation of the room).

15. Extra hotel services are provided at the approved prices. Information about the extra services and their prices can be found at the reception desk, in guest rooms and at the place of service provision.

16. For the safety of accommodated Guests it is required to:
 - follow the present rules and regulations of the Hotel;
 - do not disturb other Guests of the hotel, keep quiet both in public areas and in the room;
 - maintain tidiness and cleanliness in the room and other hotel areas;
 - prevent the possibility of infection in the room;
 - strictly follow the fire prevention rules to avoid appearance of seats of fire;
 - in case of ignition in the room to inform any employee of the hotel immediately;
 - pay for the rendered hotel services on time and in full;
 - when leaving the room, to turn off water taps, to close windows;
 - in case of loss or damage to the property of the hotel, to compensate the cost of the damage.

17. For the security of our Guests please:
 - do not give the electronic key-card to their room to the third parties;
 - inform a hotel employee in case the electronic key-card is lost and compensate the cost of a new key.

18. In the Hotel it is not allowed:
- to leave unauthorized persons in the room while you are out or to give your room key to them;
 - to keep animals (including birds, reptiles) in the room without prior agreement with the Hotel administration;
 - to store bulky things, inflammable materials, weapon, chemical and radioactive substances, mercury, etc. in the room.
19. Administration and housekeeping staff of the Hotel have the right to visit a guest room without receiving the consent of the Guest for cleaning and maintenance purpose, in case of smoke, fire, flooding, and also in case if the Guest breaks the present rules or the rules of household appliances usage, disturbs public order.
20. The hotel shall not be liable for loss of money, other currency values, securities, jewelry and other values unless they are stored in the Hotel safe or a safe deposit box.
21. The hotel has the right to terminate the accommodation contract unilaterally or refuse to extend the period of the Guest's accommodation in the hotel if the Guest breaks the present rules, untimely pays for the Hotel services, causes material damage to the Hotel. According to the law of the Russian Federation the Guest shall compensate for the damage, in case of loss or damage to the Hotel property, and is also responsible for other violations.

*The present rules correspond to the "Rules of rendering of hotel services in Russian Federation"
approved by the Russian Federation Government Decree dated 18.11.2020 #1853*

Wish you a pleasant stay!

